



SMITH & SONS (BLETCHINGTON) LTD

PRIVACY POLICY

INCLUDING LINEAR FISHERIES (OXFORD) LTD

Smiths Bletchington is committed to undertaking its business activities responsibly and sustainably, meeting the needs of customers, employees, and other stakeholders, while managing the social and environmental impacts of our activities.

Introduction

This is our privacy policy. It tells you how we collect, and process data received from you on our website. If you have any comments on this privacy policy, please email them to info@smithsbletchington.co.uk

Our contact details:

Name: Smith & Sons (Bletchington) Limited
Address: Enslow, Kidlington, Oxfordshire, OX5 3AY
Phone Number: 01869 331281
Email: info@smithsbletchington.co.uk
Website: www.smithsbletchington.co.uk

The types of personal information we collect

You may give us information about you by submitting an online enquiry via our website www.smithsbletchington.co.uk or by corresponding with us by phone, email or otherwise. This includes information you provide when you use our website, and when you report a problem with our website. The information you give us may include your name, email address, phone number and financial information.

We may collect and process the following data about you:

- Any information you submit to us, including our website, at any time.
- A record of any correspondence between us.
- Details of your visits to our website (e.g. your IP address, browser, operating system, etc) for system administration and to report aggregate information to our advertisers.

Please note that we do not share customer details with any third parties without your consent.

We use cookies to distinguish users and improve our website. Please look at our cookie policy for more cookie information which can be found under the corporate / Policy section of our website www.smithsbletchington.co.uk

How we use what we collect

We may use information about you to:

- Present site content effectively to you.
- Provide information, products, and services that you request, or (with your consent) which we think may interest you.
- Carry out contracts with you.
- Inform you of our charges.
- Inform you about other goods and services that might interest you.

If you are already our customer, we will only contact you electronically about products/services similar to what was previously sold to you.

If you are a new customer, you will only be contacted if you agree to it.

If you do not want to be contacted for marketing purposes, please tick the relevant box that you will find on screen.

Where we store your data:

We will not transfer your collected data to storage outside of the European Economic Area (EEA).

By giving us your personal data to fulfil your order or to allow us to provide services to you, we will do what we reasonably can to keep your data secure.

Disclosing your information:

We are allowed to disclose your information in the following cases:

- If we want to sell our business, or our company, we can disclose it to the potential buyer.
- We can disclose it to other businesses in our group.
- We can disclose it if we have a legal obligation to do so, or in order to protect other people's property, safety, or rights.
- We can exchange information with others to protect against fraud or credit risks.

Your data protection rights:

Under data protection law, you have rights including:

- Your right of access – you have the right to ask us for copies of your personal information.
- Your right to rectification – you have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.
- Your right to erasure – you have the right to ask us to erase your personal information in certain circumstances.
- Your right to restriction of processing – you have the right to ask us to restrict the processing of your personal information in certain circumstances.
- Your right to object to processing – you have the right to object to the processing of your personal information in certain circumstances.
- Your right to data portability – you have the right to ask that we transfer the personal information you have to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@smithsbletchington.co.uk if you wish to make a request.

Links to other sites:

Please note that our terms and conditions and our policies will not apply to our other websites that you get to via a link from our website.

Changes:

If we change our privacy policy, we will post the changes on this page. If we decide to, we may also email you.

APPROVED BY: Ric Clemmey

DATE: 04/04/2024

REVIEWED BY: Ann Marie Paddock

DATE: 04/04/2024

Review Date: April 2025